



Parking Waiver Application Instructions

Parking Waiver

To apply for a Parking Waiver, please follow the link below to the Customer Self-Service (CSS) portal. If you do not have a user account already, then please register so that you may log in.

https://css.forsythco.com/EnerGov_Prod/SelfService/#/home

Once you log in, please click on the “Apply” tab. Then click on the “Plan” tab. Scroll through the list and select “Parking Waiver”.

Please answer all questions and upload the following documents:

- Site plan
- Documentation from an industry standard such as: ITE Institute of Transportation Engineers, Urban Land Institute or a parking study prepared by a traffic engineering firm.

An application fee of \$100 will be invoiced when the application is being processed. Once you receive an invoice, you may log into the portal and make payment with a credit card.